



**TURNKEY COMMUNICATION SERVICES PUBLIC COMPANY LIMITED**

**Sustainability Management Policy**

**P-BOD-034**



Turnkey Communication Services Public Company Limited (the “Company”) is committed to developing excellent products and services through intelligent technologies, selecting modern, standardized, and environmentally friendly technologies, and delivering valuable experiences to customers. The Company conducts its business responsibly, taking into account social and environmental impacts, promoting respect for human rights, and fostering workforce development and a corporate culture that aligns with changes in the business environment.

To build confidence among stakeholders through operational excellence, the Company emphasizes responsibility across the three key ESG dimensions - Environmental, Social, and Governance (ESG) to drive sustainable growth with transparency and in accordance with good corporate governance principles. The Company has established a sustainability management framework and guidelines to ensure that directors, executives, and employees operate in a consistent, standardized direction.

### **Sustainability Management Practices**

1. Comply with applicable laws and regulations in the countries of operation and adhere to internationally recognized standards and practices.
2. Ensure effective corporate governance with accuracy, transparency, and strong ethical principles, with due regard to all stakeholders.
3. Maintain a balanced consideration of economic, social, and environmental dimensions, as well as all stakeholder groups, to support sustainable business growth.
4. Raise awareness of the Company’s sustainability management policies among stakeholders and promote the application of sustainable practices to reduce operational impacts across the entire value chain.
5. Continuously adopt innovative, modern, efficient, and environmentally friendly technologies in operations to generate sustainable benefits for the economy, society, and the environment.
6. Uphold the principles of good corporate citizenship by fostering shared responsibility toward society and the environment, leveraging the Company’s expertise in information technology to contribute to improving community quality of life, thereby supporting collective sustainability.

This Sustainability Management Policy was reviewed and approved by the Board of Directors at Meeting No. 5/2025 on November 12, 2025, and has been effective from November 12, 2025.

*- Kittisak Amornchairojkul -*  
(MR. KITTISAK AMORNCHAIROJKUL)  
Chairman of Board of Directors